IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Jean-Marc Trinon, Bernard Lemercier, Olivier Pignault and Philippe

Moitroux

System and Method of Enterprise Systems and Business Impact RECEIVED

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Serial No.:

Inventors:

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Technology Center 2100

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PTO/SB/21 (01-03) Approved for use through 04/30/2003. OMB 0651-0031 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE nder the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. **Application Number** 09/990.283 TRANSMITTAL Filing Date July 6, 2001 **FORM** First Named Inventor Jean-Marc Trinon Art Unit 2152 (to be used for all correspondence after initial filing) **Examiner Name** Unassigned Attorney Docket Number 149-0116US Total Number of Pages in This Submission **ENCLOSURES** (Check all that apply) After Allowance Communication Fee Transmittal Form Drawing(s) to Group Appeal Communication to Board Licensing-related Papers Fee Attached of Appeals and Interferences Appeal Communication to Group Petition (Appeal Notice, Brief, Reply Brief) Amendment/Reply Petition to Convert to a Proprietary Information After Final Provisional Application Power of Attorney, Revocation Status Letter Affidavits/declaration(s) Change of Correspondence Address Other Enclosure(s) (please **Terminal Disclaimer** Extension of Time Request Identify below): Request for Refund **Express Abandonment Request** Return Postcard. CD, Number of CD(s) Information Disclosure Statement Remarks Certified Copy of Priority Document(s) JUN 1 6 2003 Response to Missing Parts/ Incomplete Application Technology Center 2100 Response to Missing Parts under 37 CFR 1.52 or 1.53

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